





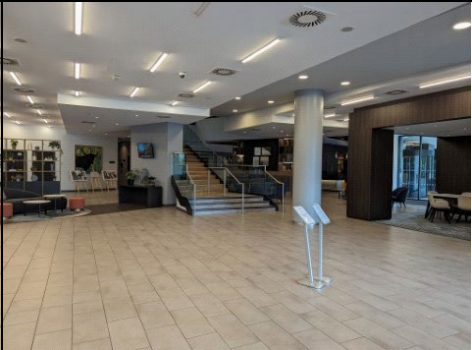
Crowne Plaza - accessibility review - June 2024

Item	Description	Photo/Illustration	
			
Overall accessibility	<p>There is level access to reception and to the lifts. There were no active hearing enhancement systems in operation. Assistance dogs are welcome and water can be provided. There are no specific dog spending areas at the hotel.</p>		
Parking	<p>The hotel does not have its own parking and there are no on street accessible parking bays close by. There is a drop off point with dropped kerbs in front of the entrance. There are bollards with a poor contrast located on the dropped kerb.</p>		
Car Parking nearby	<p>The nearest public car parks are Arena Central Car Park which is approximately 75m (a maximum 50m is considered reasonable for Blue Badge holders) from the venue and includes considerable gradients on the route. There is Blue Badge parking located in the car park, access to the hotel frontage is via a set of stairs.</p>		

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<p>Approach</p>	<p>The approach from the city centre along the pavement is reasonably level and in good condition.</p>		
<p>Entrance</p>	<p>The entrance is not easy to identify. The entrance is level and the venue is accessed via a automatic door with a good clear width located to the left of the revolving door and there is a good sized lobby with suitable weather matting.</p>		
<p>Reception</p>	<p>The main reception is located to the left as you enter. There is clear space in front of the reception and the desk is approximately 1160mm high with no lowered section. There is no hearing assistance system on the desk. The hard tiled flooring in the reception area is reflective and may cause disorientating glare for some people with visual impairments. There is a seating area near the reception desk with soft seating, low stools and coffee tables.</p>		

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Horizontal circulation	<p>The route to the lifts is clear and is level across a wide lobby area. There are no doors to negotiate</p>		
Vertical circulation - Main Lift	<p>The lift serves all floors. The lift lobby has adequate manoeuvre space for wheelchair users and the lift call button is at the correct height. The lift is a reasonable size and has handrails, a mirror and audible announcement. Tactile and braille markings are available.</p>	